



Welcome to MaxorPlus and MXP Pharmacy!

MaxorPlus has been selected to administer your prescription drug benefit program.

With MaxorPlus, you will have access to a nationwide network of participating retail pharmacies as well as comprehensive pharmacy benefits and exceptional customer service. We are pleased to partner with your employer to provide an innovative prescription benefit program.

ID card enclosed

These cards can be used to access prescription benefits. Please remember that you must present this new card when you visit your pharmacy.

How do I register with MXP Pharmacy?

There are multiple ways to order prescriptions from MXP Pharmacy. Once you receive your ID card, you have several options:

- Go online and activate your mail order account at www.maxorplus.com.
- Fill out the MAIL ORDER FORM that is available on the website, and mail it to the pharmacy, along with your prescription and payment. You may also contact Member Services to have a MAIL ORDER FORM mailed to your address of choice.
- Call us toll-free at [800-687-8629](tel:800-687-8629) and speak to a Member Advocate who will help you activate your mail order account.

To locate a pharmacy near you, log on to www.maxorplus.com and access our online pharmacy locator. You may also contact MaxorPlus Member Services at [1-800-687-0707](tel:1-800-687-0707) and speak with a Member Advocate to assist in finding a pharmacy.

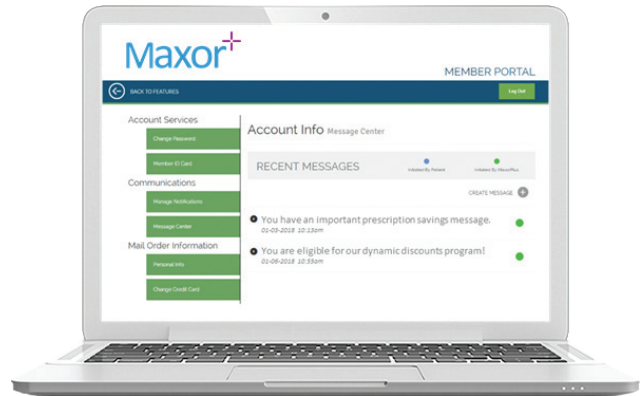
MaxorPlus' mail order pharmacy, MXP Pharmacy, offers a convenient, cost effective way to order prescribed long-term, medications for delivery to your home. Medications obtained through mail order are limited to a **90-day supply**. To maximize your savings, please ask your doctor to write, submit electronically, or fax your prescription for a 90-day supply with refills up to one year. Once MXP Pharmacy has your prescription, refills can easily be obtained. To get started, please use one of the following options:

- 1) Go Online - Create a MaxorPlus member web portal account at www.maxorplus.com. After you have successfully created an account, select the 'Sign-Up for Mail Order' feature.
- 2) By Mail - **Print and fill out a mail order form** from the MaxorPlus website. Mail in your completed form to the pharmacy with your prescription(s) and form of payment.
- 3) By Phone - Call [\(800\) 687-8629](tel:800-687-8629) and follow menu instructions to speak to a Member Advocate, available Monday through Friday from 7AM to 9PM, Saturday from 8AM to 6PM and Sunday from 9AM to 5PM CT (Central Time).

Member Portal and App

The MaxorPlus Member Portal and App connect you to your benefits and empower you to make the best purchasing decisions for you and your family.

Download our app for free from iTunes or Google Play,



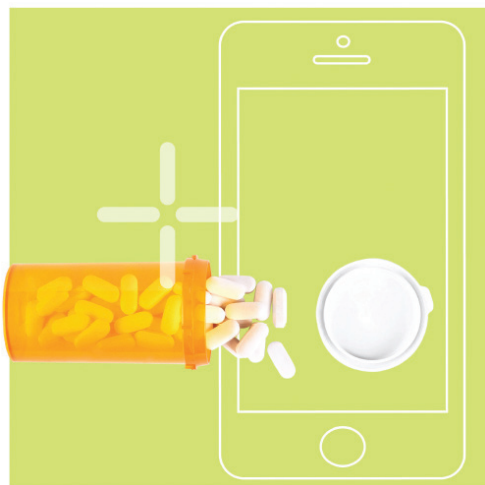
FAQ's

How do I register my account?

1. Go to members.maxorplus.com. Click 'Register'.
2. On the first page, enter your general information (First Name, Last Name, Email).
3. On the second page, enter the information on your member ID card to tie your prescription benefit information to your account (RX Group # or GRP Number, Member ID, DOB).
4. Click 'Link to Patient'.

You are ready to manage your benefits!

What is the difference between the app and web portal? Where can I download the app?



They both have the same features, and the app has special phone enhancements such as the ability to log in using facial or touch recognition and camera integration for quick fills.

The app is available on the Apple App Store and Google Play store for free. Simply download, register, and go. If you've previously registered your account, log in with your web credentials.

What can I do on the Member portal and app?

The MaxorPlus member portal and app allow you to refill prescriptions, review and print your prescription history, manage dependent prescriptions, and look-up the estimated cost of a drug.

These are three key features to help you day-to-day:

Message Center

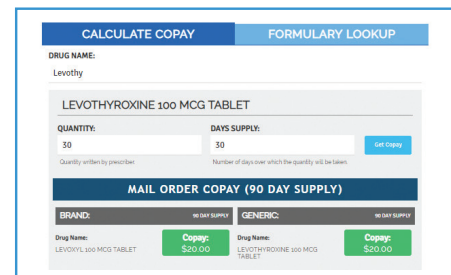
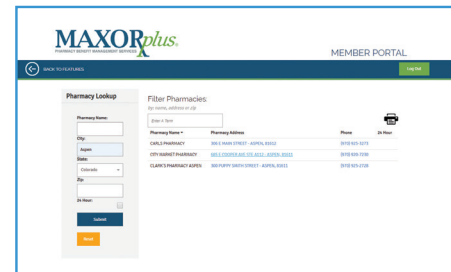
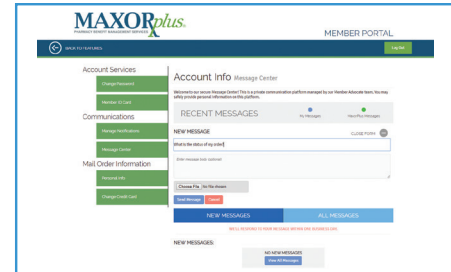
The Message Center is your secure, direct connection to Member Advocates about your benefits and prescriptions. Send messages about order status or ask questions about your account. Our Member Advocates will respond within hours.

Pharmacy Locator

If you're on the road or just need to find out if your favorite pharmacy is in network, use the Pharmacy Locator. It's integrated w/ Google Maps, so you can get directions and call the pharmacy directly from the Member app.

Calculate my Co-Pay (or Cost)

Our co-pay (cost) calculator helps you determine the cheapest method or location for your prescriptions. Enter the medication name, and the co-pay calculator brings back the brand and generic equivalents as well as mail order and retail pricing. The calculator runs test claims at the top 35 pharmacies within your specified radius, and it takes your plan information into account (such as deductible contributes for HDHP plans).





PHARMACY BENEFIT MANAGEMENT SERVICES

About MaxorPlus

Since 1991, MaxorPlus has provided outstanding pharmacy benefits for members and dependents. We are here to help you manage your prescriptions safely and cost-effectively, and are dedicated to providing you the best customer service anytime you need us.

Our Services

MaxorPlus provides pharmacy benefit services nationwide. We own and operate our own mail order and specialty pharmacies which allows us to provide full-service pharmacy benefits to our members. Please see below for more detailed information on these services.



MXP Pharmacy

MXP Pharmacy provides a convenient, cost effective way to mail order your maintenance prescriptions. Medications ordered through MXP Pharmacy are quickly shipped at no additional charge to you.

You can easily place your mail order refills using our website, automated phone system, or by speaking directly to a member advocate. Visit www.maxorplus.com or call (800) 687-8629 for more information.



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